



Full Terms and Conditions

For Registered Electrical Contractors (REC) & Licensed Electrical Workers (LEW) - (At registration and request submission for New Connection and Addition and Alterations)

Application for Service – Electrical Works Request (EWR) for New and Existing Installations

I acknowledge and confirm that the requirements of **CitiPower and Powercor** have been adhered to and certify that the electrical work complies with the Victorian Service & Installation Rules and the Electrical Safety Act and Regulations. I also acknowledge that the initial connection will not be connected without a Prescribed Certificate of Electrical Safety and that I am responsible for any associated **CitiPower and Powercor** charges unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to another person or to a Retailer, I acknowledge that they will be contacted to accept these charges before work is commenced. Payment of these charges is required within 30 days.

All information that I have provided to **CitiPower and Powercor** in connection with this Application is true and accurate

For Registered Electrical Contractors (REC) & Licensed Electrical Workers (LEW) - (At submission of an Abolishment Request)

Abolishment Request (Permanent Removal) of the Electricity supply

By submitting this Abolishment Request I acknowledge that I am responsible for the payment of charges outlined by **CitiPower and Powercor**, unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to another person or to a Retailer, I acknowledge that they will be contacted to accept these charges before work is commenced. Payment of these charges is required within 30 days.

All information that I have provided to **CitiPower and Powercor** in connection with this Application is true and accurate.

For Non-Electrician – (At Registration - Register as a Non-Electrician if you are a Solar Installer, Builder, Demolition Contractor or Property Owner in the CitiPower or Powercor distribution area.)

I acknowledge that as a non-Registered Electrical Contractor or Licensed Electrical Worker using this system that I am only permitted to lodge Abolishment Requests and Solar Pre-Approvals.

Solar Pre-Approval Application

It is the responsibility of those utilising the Solar Pre-approval Submission System to ensure that the information provided to **CitiPower and Powercor** is true and accurate. Failure to provide accurate information may result in cancellation of your application.

An application that is approved by **CitiPower and Powercor** remains open for a period of 90 calendar days from the date approved. If your installation is not completed and connected within this period you will need to submit a new application for approval.

It is important that the maximum capacity of your Solar Installation does not exceed the Approved Capacity stated in your Solar Pre-Approval Application. If this occurs it may result in Electricity Supply to the property being disconnected.

Abolishment Request

By submitting an Abolishment Request I acknowledge that I am responsible for the payment of charges outlined in the [CitiPower](#) and [Powercor](#) General Service Charge Pricing Schedule, unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to

another person or to a Retailer, I acknowledge that they will be contacted to accept these charges before work is commenced. Payment of these charges is required within 30 days.

All information that I have provided to **CitiPower and Powercor** in connection with this Application is true and accurate.

This information which has been provided will be used and disclosed by **CitiPower and Powercor** in accordance with its privacy policy. You can find more information on the privacy policy on our website. <https://www.powercor.com.au/privacy-and-disclaimer/>

For All Users - (At submission of Solar Pre-Approval Request)

Submission of Solar Pre-Approval

It is the responsibility of those utilising the Solar Pre-approval Submission System to ensure the information they provide to **CitiPower and Powercor** is true and accurate. Failure to do so may result in the cancellation of the Application.

Any Inverter installed must be on the Clean Energy Council Approved Grid-Connected Inverters list. An application that is approved by **CitiPower and Powercor** remains open for a period of 90 calendar days from the date approved. If your installation is not completed and connected within this period you will need to submit a new application for approval. It is important that the maximum capacity of your Solar Installation does not exceed the Approved Capacity stated in your Solar Pre-Approval Application. If this occurs it may result in Electricity Supply to the property being disconnected.

For Guest use – (General non-registered use & ACS Charge acceptance)

General use:

We may ask for you to supply either a: Driver's license number; Medicare number or Passport number.

This information which has been provided will be used and disclosed by **CitiPower and Powercor** in accordance with its privacy policy. You can find more information about our privacy policy via the following link

Field Works Order Acceptance (EWR ACS Charges):

I hereby confirm acceptance of charges outlined by **CitiPower and Powercor** to undertake the works described above and agree to pay the account within 30 days.

I also understand and acknowledge that in the event of non-payment of this account, **CitiPower and Powercor** may refuse to perform further works I may request until such account is settled.

All information I have provided is true and accurate

For Non-Electrician – (At submission of an Abolishment Request)

At Abolishment Request Submission:

As a Registered Non-Electrician I understand it is my responsibility when utilising the Abolishment Request to ensure that the information provided to **CitiPower and Powercor** is true and accurate.

By submitting an Abolishment Request I acknowledge that I am responsible for the payment of charges outlined in the [CitiPower](#) and [Powercor](#) General Service Charge Pricing Schedule, unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to

another person or to a Retailer, I acknowledge that they will be contacted to accept these charges on my behalf before work is commenced. Payment of these charges is required within 30 days.