Full Terms and Conditions
For Registered Electrical Contractors (REC) & Licensed Electrical Workers (LEW) - (At registration and request submission for New Connection and Addition and Alterations)

Application for Service – Electrical Works Request (EWR) for New and Existing Installations

I acknowledge and confirm that the requirements of CitiPower and Powercor have been adhered to and certify that the electrical work complies with the Victorian Service & Installation Rules and the Electrical Safety Act and Regulations. I also acknowledge that the initial connection will not be connected without a Prescribed Certificate of Electrical Safety and that I am responsible for any associated CitiPower and Powercor charges unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to another person or to a Retailer, I acknowledge that they will be contacted to accept these charges before work is commenced. Payment of these charges is required within 30 days.

All information that I have provided to CitiPower and Powercor in connection with this Application is true and accurate.

For Registered Electrical Contractors (REC) & Licensed Electrical Workers (LEW) - (At submission of an Abolishment Request)

Abolishment Request (Permanent Removal) of the Electricity supply

By submitting this Abolishment Request I acknowledge that I am responsible for the payment of charges outlined by CitiPower and Powercor, unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to another person or to a Retailer, I acknowledge that they will be contacted to accept these charges before work is commenced. Payment of these charges is required within 30 days.

All information that I have provided to CitiPower and Powercor in connection with this Application is true and accurate.

For Non-Electrician – (At Registration - Register as a Non-Electrician if you are a Solar Installer, Builder, Demolition Contractor or Property Owner in the CitiPower or Powercor distribution area.)

I acknowledge that as a non-Registered Electrical Contractor or Licensed Electrical Worker using this system that I am only permitted to lodge Abolishment Requests and Solar Pre-Approvals.

Solar Pre-Approval Application

It is the responsibility of those utilising the Solar Pre-approval Submission System to ensure that the information provided to CitiPower and Powercor is true and accurate. Failure to provide accurate information may result in cancellation of your application.

An application that is approved by CitiPower and Powercor remains open for a period of 90 calendar days from the date approved. If your installation is not completed and connected within this period you will need to submit a new application for approval.

It is important that the maximum capacity of your Solar Installation does not exceed the Approved Capacity stated in your Solar Pre-Approval Application. If this occurs it may result in Electricity Supply to the property being disconnected.

Abolishment Request

By submitting an Abolishment Request I acknowledge that I am responsible for the payment of charges outlined in the CitiPower and Powercor General Service Charge Pricing Schedule, unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to
another person or to a Retailer, I acknowledge that they will be contacted to accept these charges before work is commenced. Payment of these charges is required within 30 days.

All information that I have provided to CitiPower and Powercor in connection with this Application is true and accurate.

This information which has been provided will be used and disclosed by CitiPower and Powercor in accordance with its privacy policy. You can find more information on the privacy policy on our website. https://www.powercor.com.au/privacy-and-disclaimer/

For All Users - (At submission of Solar Pre-Approval Request)

Submission of Solar Pre-Approval

It is the responsibility of those utilising the Solar Pre-approval Submission System to ensure the information they provide to CitiPower and Powercor is true and accurate. Failure to do so may result in the cancellation of the Application.

Any Inverter installed must be on the Clean Energy Council Approved Grid-Connected Inverters list. An application that is approved by CitiPower and Powercor remains open for a period of 90 calendar days from the date approved. If your installation is not completed and connected within this period you will need to submit a new application for approval. It is important that the maximum capacity of your Solar Installation does not exceed the Approved Capacity stated in your Solar Pre-Approval Application. If this occurs it may result in Electricity Supply to the property being disconnected.

For Guest use – (General non-registered use & ACS Charge acceptance)

General use:

We may ask for you to supply either a: Driver’s license number; Medicare number or Passport number.

This information which has been provided will be used and disclosed by CitiPower and Powercor in accordance with its privacy policy. You can find more information about our privacy policy via the following link

Field Works Order Acceptance (EWR ACS Charges):

I hereby confirm acceptance of charges outlined by CitiPower and Powercor to undertake the works described above and agree to pay the account within 30 days.

I also understand and acknowledge that in the event of non-payment of this account, CitiPower and Powercor may refuse to perform further works I may request until such account is settled.

All information I have provided is true and accurate

For Non-Electrician – (At submission of an Abolishment Request)

At Abolishment Request Submission:

As a Registered Non-Electrician I understand it is my responsibility when utilising the Abolishment Request to ensure that the information provided to CitiPower and Powercor is true and accurate.

By submitting an Abolishment Request I acknowledge that I am responsible for the payment of charges outlined in the CitiPower and Powercor General Service Charge Pricing Schedule, unless I have deferred responsibility to another person or to a Retailer. Where I have deferred responsibility to
another person or to a Retailer, I acknowledge that they will be contacted to accept these charges  on
my behalf before work is commenced. Payment of these charges is required within 30 days.